

TERMS OF USE

Effective Date: July 1, 2025

Welcome to the official website of **Rob's Tree Service** ("Company," "we," "our," or "us"). By accessing or using our website, www.robstreeservicenj.com, you agree to comply with and be bound by the following Terms of Use. If you do not agree to these terms, please do not use our website.

1. Use of Website

This website is intended for general informational purposes and to offer access to our services. You agree to use this website only for lawful purposes and in a manner that does not infringe on the rights or restrict the use of the site by others.

2. Service Estimates and Appointments

- All estimates provided are non-binding until confirmed in writing.
 - Estimates are based on visual inspections and may be adjusted after a more detailed on-site evaluation.
 - Scheduled appointments are subject to weather conditions and emergency service interruptions. We will make reasonable efforts to communicate any delays or rescheduling needs.
 - You agree to provide accurate contact information and site access during scheduled service times.
-

3. Payments and Invoicing

- Payment is due upon completion of service unless otherwise agreed in writing.
 - Accepted forms of payment include cash, check, or approved electronic payment.
 - Late payments are subject to a fee of 5% per month on the outstanding balance.
 - If payment is not received within 30 days, we reserve the right to suspend future services and pursue collection efforts, which may include legal action.
-

4. Cancellations and Refunds

- Cancellations must be made at least 24 hours in advance.
- If cancellation occurs with less than 24 hours' notice, a cancellation fee may apply.

- Refunds are issued only if services are paid for in advance and canceled before any work has begun.
-

5. Emergency Services

Emergency tree services are subject to availability. We will make reasonable efforts to prioritize urgent situations but cannot guarantee specific response times during periods of high demand or severe weather.

6. Liability Disclaimer

- Rob's Tree Service is not liable for property damage due to circumstances beyond our control, such as unstable trees, underground utility interference, or severe weather during service.
 - You acknowledge and agree that tree removal and trimming involve inherent risks, and you agree to hold us harmless from any claims except in cases of proven negligence.
-

7. Intellectual Property

All content on this site, including text, logos, images, and design, is the property of Rob's Tree Service and may not be copied, distributed, or used without our written consent.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the content, privacy practices, or accuracy of information on third-party sites and do not endorse any linked websites.

9. Privacy

Your use of our website is also subject to our Privacy Policy, which outlines how we collect and use your personal information.

10. Changes to Terms

We may update these Terms of Use at any time without notice. Your continued use of the website after changes have been made indicates your acceptance of those changes.

11. Governing Law

These Terms are governed by the laws of the State of New Jersey. Any disputes arising under these terms shall be resolved in a court of competent jurisdiction in the state of New Jersey.

12. Contact Information

If you have any questions about these Terms of Use, please contact us at:

Rob's Tree Service

Phone: 609-654-6602

Email: sales@robstreeservicenj.com

Mailing Address: 15 North Branch Road

Browns Mills, NJ 08015