

# PRIVACY POLICY

**Effective Date: July 1, 2025**

Rob's Tree Service ("Company," "we," "us," or "our") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy outlines the types of information we may collect from you or that you may provide when you visit our website, [www.robstreeservicenj.com](http://www.robstreeservicenj.com), and our practices for collecting, using, maintaining, protecting, and disclosing that information.

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## 1. Information We Collect

We may collect the following types of personal information when you use our website or contact us:

- Name
- Email address
- Phone number
- Address (when scheduling service)
- Any other information you voluntarily provide through forms or inquiries

We may also collect non-personal information such as:

- Browser type and version
  - Device type
  - IP address
  - Pages visited on our website
  - Time and date of access
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## 2. How We Use Your Information

We may use your information for the following purposes:

- To respond to inquiries and provide customer service
- To schedule and perform tree services
- To send estimates, invoices, or updates
- To improve our website and services
- To comply with legal obligations

We do **not** sell, rent, or share your personal information with third parties for marketing purposes.

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### **3. Cookies and Tracking Technologies**

Our website may use cookies or similar technologies to enhance user experience and track basic usage statistics. You can control cookie settings through your browser preferences.

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### **4. How We Protect Your Information**

We use industry-standard safeguards to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no internet transmission is ever fully secure, and we cannot guarantee absolute security.

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### **5. Sharing of Information**

We may share your information in limited circumstances:

- With trusted service providers who assist with operations (e.g., payment processors or scheduling tools)
  - When required by law or to respond to legal process
  - To protect the rights or safety of Rob's Tree Service, our customers, or others
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### **6. Third-Party Links**

Our website may contain links to other websites. We are not responsible for the privacy practices or content of those third-party sites.

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### **7. Your Choices and Rights**

You may:

- Request to review, correct, or delete your personal information
- Opt-out of receiving marketing communications
- Disable cookies through your browser settings

To exercise these rights, please contact us using the information below.

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## **8. Children's Privacy**

Our website is not directed to children under 13. We do not knowingly collect personal information from children. If we learn that we have collected information from a child without parental consent, we will delete it.

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## **9. Changes to This Policy**

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date. Your continued use of our website after changes indicates your acceptance of the revised policy.

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## **10. Contact Us**

If you have any questions about this Privacy Policy or how we handle your information, please contact us at:

**Rob's Tree Service**

Phone: 609-654-6602

Email: [sales@robstreeservicenj.com](mailto:sales@robstreeservicenj.com)

Mailing Address: 15 North Branch Road  
Browns Mills, NJ 08015